



ABSTRACT FORM

Name/Nome	Luigi LEONORI	Country/ Paese	Brussels
Affiliation/Organizzazione <i>(University/Agency/NGO)/(Università/Azienda/ ONG)</i>	SMES-Europa Mental Health Social Exclusion		
Address/Indirizzo	Place Albert Leemans 3 - B-1050 Brussels		
Phone-mobile/Telefono	+32.475634710	Fax	
E-mail	smeseu@smes-europa.org		
Title of the contribution/Titolo del contributo	To promote Dignity and Wellbeing , guaranteeing <i>accessibility - quality - sustainability</i> of social / health services for person.		
Objectives/Obiettivi	<ul style="list-style-type: none"> • Specify some keywords: Homeless & Mental ill people' Dignity & Well-being; Access to services in Community... • Exchange to change: about the Access to Services • Outreach as aptitude and Net-work for new synergies • Empowerment : for recovery - re-insertion - re-capacitation 		

Contents-text/Contenuto-testo:
Max. 400 parole/words

"DIGNITY AND WELL-BEING ": this is the project that SMES-Europa has been pursuing for several years, concerning homeless people, living in extreme poverty, closely connected with mental distress and that sometimes give the impression of rejecting any alternative, proposed by institutional services both social and health.

The first phase of this project was carried out by exchanging experiences in three European seminars (Warsaw – Athens – Copenhagen) by deepening the evaluation of more than 50 profiles of people permanently homeless and with mental health problems (cf. [50 Profiles and narratives of homeless](#)).

The second phase of the D-&-WB project, supported by the European Commission's programme Rasmus+, explored - through study visits and seminars - the four key areas (social - health - housing – recovery) that – as well as pillars - should support the vulnerable person.

Following these study seminars, visits and interchanges, a manual of 'good' practices was produced. [“Practical approaches to working with homeless people with mental health problems”](#) (Mai 2019).

Two chapters are of particular importance because they interact with each of the four pillars:

1. OUTREACH: Outreach more than an approach methodology, more than a mobile unit of first aid or distribution of basic goods, it **is above all an attitude:** of welcome , attention, respect, of listening, understanding, availability, co-responsibility...
This means going where the person is so that from a real encounter between two people would be possible to find, reinvent a path of re-capacitation. 'Persons exist when their voice is listened and understood'
2. NETWORK , net-working in order to promote and develop some synergies.
How, above all, do social assistance and health care interact, leaving aside comprehensible impulses of competition?... How do diversities become precious opportunities for creativity, innovation and synergy?.... The fundamental contribution of voluntary expressions, civil society and peer-to-peer.

Outreach and networking are attitudes that concern all four sectors that have the homeless person at the centre of their concerns and interventions.

Phase three (2020-22) of the D-&-WB project will cover analysis, assessment of congruence and adequacy between 'demand/need and response/services'.