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Title of the contribution/Titolo del contributo: Standards in mental health facilities – an in depth case study in Greece using the WHO QualityRights tool

Contents-text/Contenuto-testo:
My presentation will start with a brief presentation of my first-hand experience of exposure to mental health facilities and of the findings of the own-initiative investigation by the Greek Ombudsman into the involuntary hospitalisation of mentally ill patients in Greece. I will then describe my case study in Greece using the WHO QualityRights toolkit to examine quality and human rights in patient care in two clinics of the same hospital and to measure parity between mental and general healthcare services. In this part I will provide empirical insights about how the steps taken by the Psychiatric Clinic to address several of the themes drawn from the CRPD require either improvement or initiation to comply fully with the Convention’s theme, and how this compares unfavourably with the Urology Clinic.