Monday 23rd September - Day 1

9.00a.m. - 9.45 a.m. Welcome

Chair: Roberto Mezzina

- **ASUITs** - Antonio Poggiana, Special Commissioner of ASUITs (Italy)
- **World Health Organization** - Dévora Kestel, video message from the Director of the Department of Mental Health and Substance Abuse (Geneva)
- **World Health Organization** - Michelle Funk, Coordinator Mental Health Policy and Service Development (Geneva)
- **World Health Organization** - Dan Chisholm, Programme Manager for Mental Health in the WHO Regional Office for Europe (Copenhagen)
- **WFMH** - Alberto Trimboli, President of WFMH (Argentina)
- **IMHCN** - John Jenkins CEO IMHCN (UK)
- **Human Rights Watch** - Shanta Rau Barriga, Director of the Disability Rights Program (Bruxelles)
- **MHE** - Jan Berndsen, President of MHE (The Neatherlands)

9.45 a.m. - 10.40 a.m. Plenary Session:

**Introduction of Quality Rights and good practice service guidance**, Michelle Funk (Geneva) [presentation](#)

*(WATCH THE VIDEO)*
11.00 a.m. – 13.00 p.m. Plenary Session: Responding to Crises

Chair/discussant: Roberto Mezzina

- **Alternatives to hospital**, Martin Zinkler (Germany) - abstract / presentation
- **Open dialogue**, Jorma Ahonen (Finland) - presentation
- **Home treatment and hospitality at 24 Hrs CMH Centers**, Matteo Impagnatiello / Francesca Santoro / Serena Goljevsek / Christien Muusse (Italy/The Netherlands) abstract / presentation 1 / presentation 2 / presentation 3
- **No restraint approach in hospital Permai**, Anita Abu Bakar (Malaysia) presentation

General discussion

**WATCH THE VIDEO**

2:00 p.m. – 6:00 p.m. Plenary Session: Good Practice Service presentation and discussion (b)

2:00 p.m. – 3:00 p.m. Peer Support

Chair/discussant: Jan Berndsen

- **Enik Recovery College: 100% peer run innovation**, Martijn Kole (The Netherlands) abstract / presentation
- **Working with Voices**, Olga Runciman (Denmark) abstract

3:00 p.m. – 4:00 p.m. Primary care and support in community

Chair/discussant: Mirella Ruggeri

- **The Banyan: Home Again**, (video) Vandana Gopikumar / Pina Ridente (India/Italy) presentation
- **Psychosocial Care Centers in Brazil (CAPS)**, Rossana Seabra Sade (Brazil) abstract / presentation
- **Homelessness HOME Team**, Anthony Ruffin / Kerry Morrison (USA) abstract / presentation

(WATCH THE VIDEO)

4:30 p.m. -6:00 p.m. Plenary Session: Good Practice Service presentation and discussion (c)

Networks and services providing multisectoral supports
Chair/discussant: Peppe Dell’Acqua

- Lille coordinated network of Services, Anastasia Cornet / Gery Kruhelski [presentation]
- Walsh Trust New Zealand, (video) Rob Warriner (New Zealand)
- Changing Narratives- reaching out to marginalized communities within the Mental Health System - ENOSH, Liron David (Israel) [abstract / presentation]

Presentation of the proposal of Franco Basaglia Equipe and Trieste psychiatric community as a candidate for the Nobel Peace Prize, Mauro Barberis / Gianni Peteani / Marco Puntin (Italy) [info]

WATCH THE VIDEO

Tuesday 24th September – Day 2

*Whole system change: discussing the Trieste model and the implementation of an open door no restraint system.*

9:00 a.m. - 10:30 a.m. Plenary Session: *Trieste today and the regional developments*

Chair/discussant: Angelo Fioritti [presentation]

- Trieste coordinated network of services: whole life, recovery and citizenship for 50 years, Roberto Mezzina (Italy) [abstract / presentation]
- 24hrs Community Mental Health Centers: an operation manual or more?, Claudia Fantuzzi / Daniela Speh / Gabriella D’Ambrosi (Italy) [abstract / presentation]
- The Regional Mental Health System, Marco Bertoli / Mauro Asquini / Maria Angela Bertoni / Fulvio Tesolin / Giulio Castelpietra (Italy) [abstract / presentation 1 / presentation 2]

WATCH THE VIDEO

11:00 a.m. - 1:00 p.m. Plenary Session: *Local & global: co-production and innovation*

Chair/discussant: Fabrizio Starace

- Personal Health Budget: means for integration but in the hands of whom?, Morena Furlan / Arturo Rippa / Pablo Cangiano (Italy) [abstract / presentation 1 / presentation 2 / presentation 3]
- The experience of open door forensic units in the Friuli Venezia Giulia Region, Alessandro Norbedo (Italy) [presentation]
- The experience of Recovery House: recovery and empowerment pathways, Roberta Casadio / Michele Sipala / Nicola Zulian / Izabel Marin (Italy) [abstract / presentation]
• **Gender sensitive approach in community mental health: actions and perspectives**, Marina Barnabà / Valentina Botter / Paola Zanus / Elisabetta Paci (Italy) [abstract / presentation]

Conclusion: “**The global impact of the Trieste model of Community Services**”, Fran Silvestri / Tim Kendall (UK / New Zealand) [abstract]

**WATCH THE VIDEO**

**11:00 a.m. – 1:00 p.m. Parallel Session: Selected International Good Practices (Eng)**

Venue: Spazio Rosa

**Chair/discussant:** Renzo Bonn

- **Crisis Team “Tandemplus”**, Patrick Janssens (Belgium) [abstract / presentation]
- **Human Rights Watch**, Shanta Rau Barriga (Bruxelles) [abstract / presentation]
- **Institution, coercion and trauma**, Thomas Emmenegger (Switzerland / Italy) [abstract / presentation]
- **Community as Therapy: Beyond Integrated Care**, Ralph Aquila / Gilberto D’Ubaldi / Guido Valentino (USA / Italy) [abstract / presentation]
- **Open Dialogue in Trieste MHD: process of implementation, critical issues and perspectives**, Pina Ridente (Italy) [abstract / presentation]
- **Open Dialogue: Experiences from the Counseling Service of Addison County in Vermont (USA)**, Alexander Smith / Robert Jimerson (USA) [abstract / presentation]

**2:00 p.m. – 4:00 p.m. Plenary Session:** **Whole system change: discussing the Trieste model and the implementation of an open door no restraint system.** Twinning Collaboration: International experiences

**Chair/discussant** John Jenkins

- **Los Angeles: T.R.I.E.S.T.E. Project**, Jonathan Sherin / Kerry Morrison / Roberto Mezzina / Tommaso Bonavigo (USA / Italy) [abstract / presentation]
- **Italy-Slovenia: EGTC – GO (European Group of Territorial Cooperation) – Health project - Zdravstvo - Mental Health**, Bogdan Tušar / Alessandro Saullo / Marco Visintin (Slovenia /
Italia) abstract / presentation 1/ presentation 2

- Poland: Summary of 4 years co-operation and how it influenced the reform of Polish Mental Health System, Regina Bisikiewicz (Poland) abstract / presentation

WATCH THE VIDEO

14-16 WHO QUALITYRIGHT WORKING GROUP (English)

Venue: Room Clinica Psichiatrica

Closed meeting coordinated by Melita Murko and Dan Chisholm

Who Europe QualityRights project Inter-country project meeting – planning and review meeting with EURO country focal points to discuss next phase.

4:30 p.m. – 6:15 p.m. Plenary Session: From Humanization to Deinstitutionalization

Chair/discussant: Vladimir Jovic abstract

- QualityRights: country presentations and general discussion, Melita Murko / Dan Chisholm (Geneva) presentation
- Recommendations on the phasing out of psychiatric hospitals: results from a qualitative research, Roberto Mezzina / Tommaso Bonavigo (Italy) abstract / presentation

General discussion

WATCH THE VIDEO

Wednesday 25th September – Day 3

Countrywide and region-wide reforms

Chair/discussant: Benedetto Saraceno

9:00 a.m - 10:30 a.m. Plenary Session East to West, South to North

- Czech Republic: the national strategy according to European MH Action Plan, Jan Pfeiffer presentation
- Serbia: the national strategy of deinstitutionalization, Milan Stanojkovich abstract /
**presentation**

- Kenya: Establishing good practice in rights-based approaches to mental health, Faraaz Mahomed [abstract](#) / [presentation](#)
- **Ivory Coast: Unchaining people with mental health issues**, Gregoire Ahongbonon

**WATCH THE VIDEO**

11:00 a.m. - 1:00 p.m. **WHO QUALITYRIGHT WORKING GROUP (English)**

Venue: Mental Health Direction ROOM B

**Closed meeting coordinated by Michelle Funk** [presentation](#)

**Good Practice Service Guidance** Workshop on WHO Best Practice Services and next steps.

11:00 a.m. - 12:00 p.m. **Plenary Session Italy**

**Chair/discussant:** Francesco Amaddeo

- **Overcoming of Forensic Hospitals: the good practices of REMS**, Pietro Pellegrini / Stefano Cecconi / Franco Corleone (Italy) [abstract 1](#) / [abstract 2](#) / [presentation](#)
- **From a restraint to a no restraint psychiatric ward**, Alessandra Oretti / Giovanni Rossi / Roberto Zanfini / Vito D’Anza (Italy) [presentation 1](#) / [presentation 2](#) / [presentation 3](#)

12:00 p.m. - 1:00 p.m. **Plenary Session Empowerment**

**Chair/discussant:** Lorenza Magliano

- **Empowerment: the networks of stakeholders in Europe (Lille)**, Jean Luc Roelandt / Simon Vasseur-Bacle (France) [abstract](#) / [presentation](#)
- **Get Active for Mental Health, a shared National project in Catalonia that enhances recovery in the community**, Maria J. San Pío / Emilio Rojo (Spain) [abstract](#) / [presentation](#)
- **Promoting user participation in Greece - Examples of good practices from EPAPSY**, Panagiotis Chondros (Greece) [abstract](#) / [presentation](#)

**COMMUNITY MENTAL HEALTH IS GAINING GROUND IN FRANCE**

**WATCH THE VIDEO**
Strengthening international cooperation for system reform

2:00 p.m. – 4:45 p.m. Parallel Sessions

A - Latin America and Spain (Spanish-Italian)

Venue: Room Ugo Guarino

Chair/discussant: Renzo Bonn / Giovanna Del Giudice

- **Approach of socio-sanitary inclusion of mental health in the General Hospital**, Silvia Raggi/Alberto Trimboli et al. - Hospital Alvarez Buenos Aires (Argentina) [abstract](#)
- **Argentina: Por un Pais sin Manicomios**, Celeste Romero / Chiara Luchetta / Roberto Colapietro (Argentina / Italy)
- **The Avilés model for the implantation of assertive community treatment and crisis resolution teams in Spain**, Juan José Martínez Jambrina (Spain) [abstract](#)
- **Daily life in the expression of hearing voices: the narrative of people attended at mental health service n Belem do Para**, Maria de Nazareth Malcher / Adelma Pimentel (Brazil) [abstract](#)
- **A model of community mental health: Home care and intensive support for psychiatric crisis management** Rossana Maria Seabra Sade (Brazil) [abstract](#)

Round table with video connections from Latin America countries

B - Europe and beyond (English)

Venue: Direction MH Dep. Rooms A & B

Chair/discussant: John Jenkins / Paul Baker

- **An empirical ethics approach to Trieste mental healthcare**, Christien Muusse (The Netherlands) [abstract](#) / [presentation](#)
- **Machines of exclusion and inclusion**, Vito Flaker (Slovenia) [abstract](#) / [presentation](#)
- **Social Firms Europe CEFEC**, Sergio Serra (Italy) [abstract](#)
- **The Role and Value of Mental Health Service Users’ Association in Fostering and Promoting Recovery**, Bojan Sosic et al. - (Bosnia and Herzegovina) [abstract](#) / [presentation](#)
- **Equity and equality: A Community network to ensure the acces to mental health care of “the last”**, Massimo Marsili (France) [abstract](#) / [presentation](#)
- **Teaching Old Gods New Tricks**, Rob Warriner (New Zealand) [abstract](#) / [presentation](#)
“Good Practices” means “Open doors with no restraints” and really “community based”, Theodoros Megaloeconomou (Greece) abstract / presentation

The hostel program – Recovery oriented care for people with long term drug addiction, within housing facilities and ambulatory care, Ronald Kemp (The Netherlands) abstract / presentation

To promote Dignity and Wellbeing, guaranteeing accessibility - quality - sustainability of social/health services for person, Luigi Leonori (Belgium) abstract / presentation

A project for improving standard of care and human rights in psychiatric hospital in Iran, Maryam Tabatabaei (Iran) abstract / presentation

C - The person’s say: programs and practices in whole life domains

Venue: Franca e Franco Basaglia Theatre – Simultaneous translation available (Italian – English)

Chair/discussant: Mirella Ruggeri/Silva Bon abstract

1. The right to work

- Social cooperatives societies and citizens’ social integration, Stefania Grimaldi (Italy) abstract

2. The right to health

- A pilot study of a shared decision-making program to improve antipsychotic drug treatment, Fabio Panariello / Dalmonte Giulia et al. (Italy) abstract
- Peer support in Community MHC: The Bologna 2013-2017 program and current situation, Francesca Guzzetta / A. Cattani et al. (Italy) abstract / presentation
- The fusion Model: Integrating Recovery Into High Octane Crisis Care (It can be done!), Charles T.Browning / Shannon Jacard (USA) abstract / presentation

3. The right to be equal in front of the law

- Supported decision making and personal budget models, Wilfried Kainz (Austria) abstract / presentation

4. The right to independent living and community participation

- Using people power to change the culture of Mental Health, Matthew Holzmann (USA) abstract / presentation
- The right to live in the Community is a Human Right, Judith Klein (USA) abstract
Building a Healthy Community in a City that Cares, Ofelia Altomare (Italy) abstract

WATCH THE VIDEO

2:00 p.m. – 4:45 p.m. WHO QUALITYRIGHTS WORKING GROUP (English)

Venue: Room Clinica Psichiatrica

Closed meetings coordinated by Melita Murko and Dan Chisholm

WHO Service Guidance / WHO Europe QualityRights – Market place for Innovation and Exchange

5:00 p.m. – 6:00 p.m. Plenary Session

Chair/discussant: Roberto Mezzina presentation

The Future of Mental Health, Benedetto Saraceno / Franco Rotelli (Italy) abstract

Best Poster Award, Elisabetta Pascolo Fabrici (Italy)

Next steps for WHO and international partners, Michelle Funk (Geneva)

WATCH THE VIDEO

Poster Session 23rd - 25th September

Best Poster Award on Wednesday 25th

Visiting DTC Project - Democratic Peer accreditation for democratic therapeutic communities, Simone Bruschetta – Visiting DTC Project Legacoop sociali (Italy)

Family foster home (IESA): The way home, S. Conti, C. Conti et al. – MHD Azienda USL Bologna (Italy)

The “Lesvos Syndrome”: PTSD with psychotic symptoms among migrants attending the MH clinic of Medecins Sans Frontieres in Lesvos, Alessandro Barberio, Maria Episkopou et al. – Medecins Sans Frontieres (Greece)
The psychosocial Clubhouses are built on human rights and support for recovery and social inclusion of people with mental disorders, Hanninen Esko – Clubhouse Europe/ Finnish Clubhouse coalition (Finland)

Knowledge, expression of subjectivity and democracy in the group: the experience of emancipation and growth of a group of people in “Maddalena” CMHC, Pietro Zolli/Annalisa Parrini et al. – MHD Trieste (Italy)

Il lavoro con le famiglie e il protagonismo dei familiari nel DSM di Trieste, Pietro Zolli et al. – MHD Trieste (Italy)

The project “mens sana in corpore sano”. Improving treatments quality for people with severe mental disorder: health care and local territory network accessibility, Pietro Zolli et al. – MHD Trieste (Italy)

Application of fractal drawing in vocational rehabilitation, Elen Ursic – Racio d.o.o. (Slovenia)

**Best Poster Award**: The “Lesvos Syndrome”: PTSD with psychotic symptoms among migrants attending the MH clinic of Medecins Sans Frontieres in Lesvos

**Special Mention**: Il lavoro con le famiglie e il protagonismo dei familiari nel DSM di Trieste, Pietro Zolli et al. – MHD Trieste (Italy)